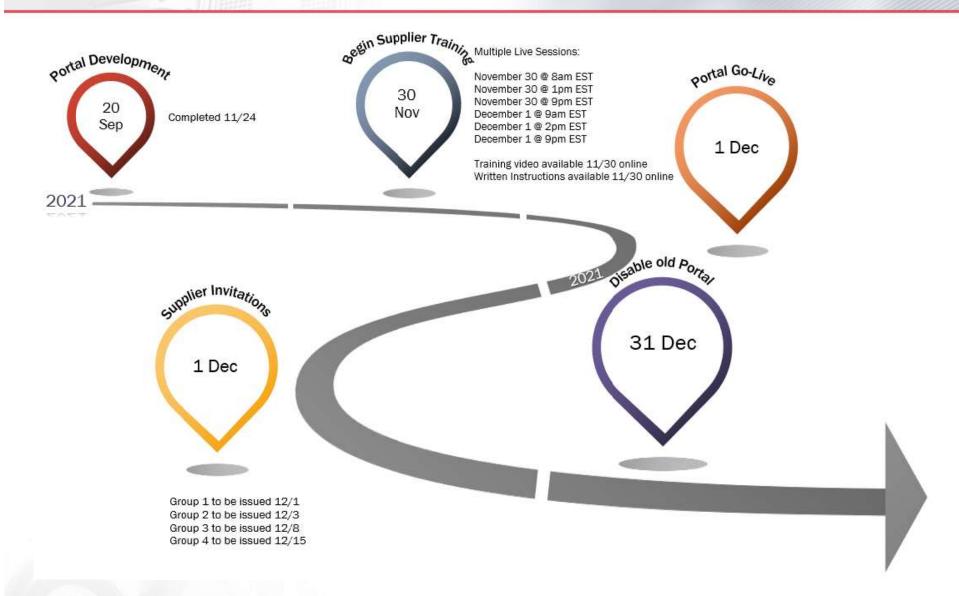


Timeline...





Stoneridge User Training Agenda



Accessing the Stoneridge Supplier Portal

First Time User Access

Live Demo

- How to...View/Export Supplier Release Schedules (SRS)
- How to...Enter Shipment Details/ASNs
- How to...Enter Supplier / Manufacture Part Data

Support

Accessing the Portal



First Time User Access



- Invitation email from global.purchasing@stoneridge.com
 - Sent to Primary user and to Backup user
 - Includes link with instructions
 - Reply if any questions / issues in accessing portal via link provided
- Create Password to access stoneridge Customer Portal - Invitation Inbox × portal global.purchasing@stoneridge.com via mail.zohoaccounts.com 10:07 AM (6 hours ago) stoneridge - Stoneridge Supplier Portal Invitation Hi imasupplier123, Stoneridge Inc App ConfirmPass X You have been invited to access the Stoneridge Supplier Portal. https://stoneridge.zohocreatorportal.com... & As a first time user, please follow the instructions below to access and setup your account. Once you have setup your account, please be sure to verify the Supplier tab information and review the FAQs if any questions. Create Password Your email address: imasupplier123@gmail.com Password Please Click here to cleate a new password and complete the signup process. Best Regards, Confirm Password Stoneridge Global Purchasing

Portal Introduction

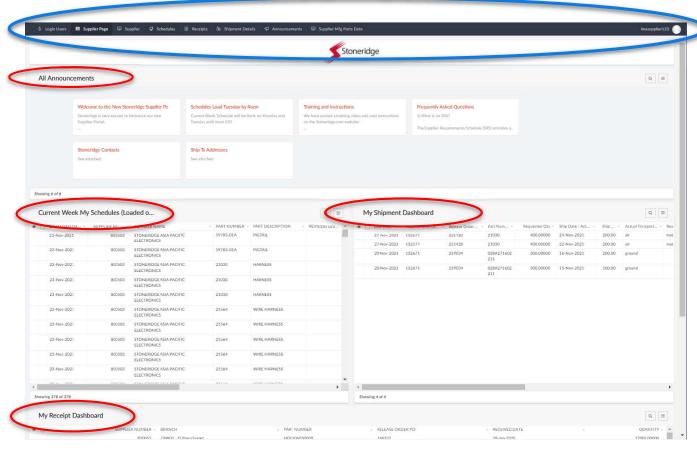


Supplier Page

- Announcements
 - · Training / Instructions
 - Frequently Asked Questions
 - · Stoneridge Contacts
 - · Ship To Addresses
- Current Schedules
- My Shipments
- My Receipts

► Tabs:

- Supplier Page
- Supplier
- Schedules
 - Current Week
 - Last Week
- Receipts
 - Current Week
 - Last Week
- Shipment Details
 - Current Week
 - Last Week
 - Dashboard (rolling 12 months)
- Announcements
- Supplier Mfg Parts Data

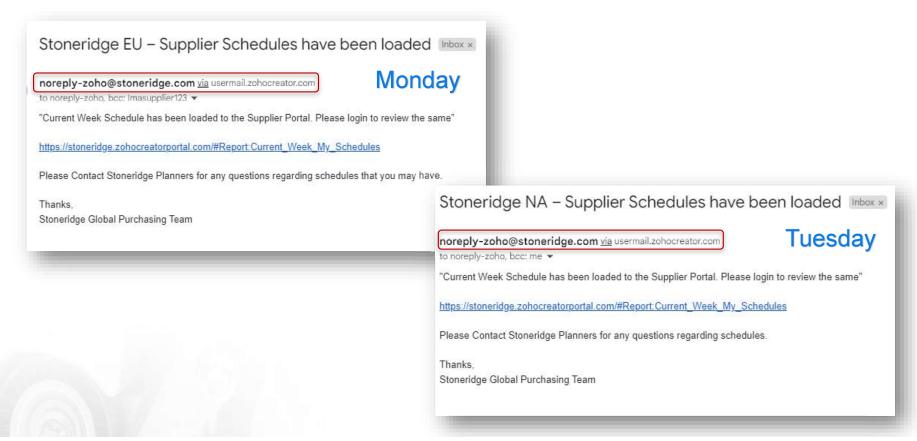


Weekly Schedule Upload Notification Emails



- All registered users will receive and *email with a link to their Current Week Schedules
 - European and Suzhou Stoneridge plants Monday mornings by noon EST
 - North American Stoneridge plants -Tuesday mornings by noon EST

*Be sure to have your IT department "white-list" the noreply-zoho@stoneridge.com via usermail.zohocreator.com email address to ensure delivery

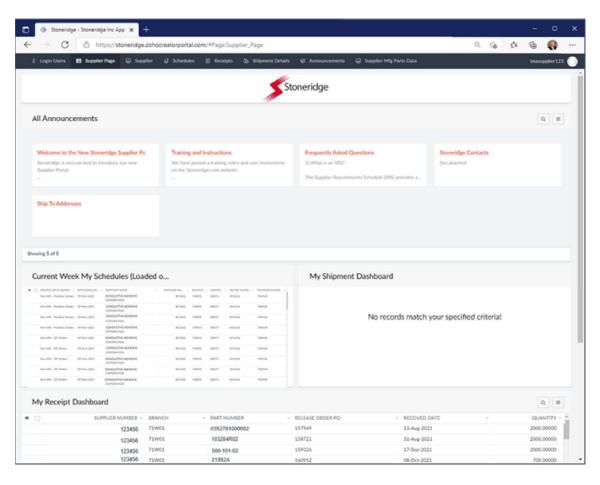


Live Demo



► How to:

- View/export schedules
- Enter shipment details
- Enter Mfg Parts Data





Available Support



Training

- Video posted on Stoneridge.com/Suppliers
- Instructions to be posted on Stoneridge.com/Suppliers and on the Supplier Portal/ Information section

Support

- Stoneridge Planner
 - Assistance with the Supplier Release Schedules
- Global.Purchasing@Stoneridge.com
 - Request supplier account updates / changes
- Stoneridge IT Admin technical support
 - Schedules are posted weekly:
 - European and Suzhou Stoneridge plants Monday mornings by noon EST
 - North American Stoneridge plants -Tuesday mornings by noon EST

Frequently Asked Questions (FAQs)

Posted on the Supplier Portal/ Information section

Please note:



- Suppliers are limited to 1 Primary and 1 Backup email per supplier account
- ► Changes to the suppliers account must be made by the IT Admin, so please submit requests via Global.Purchasing@Stoneridge.com
- Suppliers can only enter 1 Shipment Detail (ASN) at a time
 - We are working with Zoho to develop a "mass" entry/upload method
 - Attachments are limited to 5MB in size, but can be PDF, Excel, CSV, etc.
- Search fields may contain up to 6 values
- Frequently Asked Questions are posted on Stoneridge.com/Suppliers/Supplier Resources and on the Supplier Portal/ Announcements section

